



# univoip

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## Hosted IP Telephony

DYNAMIC SITE SUPPORT – End User Information  
Release 3.1.0.2



Simple as your phone. Smart as the internet.

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UniVoIP Hosted IP Telephony – Dynamic Site Support – End User Information  
Release 3.1.0.2  
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## **WARNINGS**

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The connection reliability and voice quality of the Teleworker Solution is dependant strictly on the customer's Internet Quality of Service (QoS) provided by their ISP and the general quality of service within the public internet network and is beyond the reasonable control of UniVoIP, Inc.

The Teleworker Solution is not suitable for providing reliable access to calls for emergency services (for example, 911, 999 or 112). E911 service is not guaranteed to Teleworkers since a Teleworker can be geographically located away from the corporate office. E911 calls placed from a Teleworker device may report incorrect location information, or may be outside the coverage area of the Public Service Access Point (PSAP).

UniVoIP, Inc. disclaims any express or implied warranty or representation that the Teleworker Solution will permit or allow you access to emergency call services, such as 911/999/112 or similar emergency call services. UniVoIP, Inc. further disclaims any express or implied warranty or representation that, in the event such access is available, the Teleworker Solution will relay accurately or at all, the device identification number or phone number (also known as an automatic number identification (ANI) or callback) or the location (also known as automatic location information (ALI)) you are calling from, to the appropriate emergency response center (also known as a public safety answering point (PSAP)). UniVoIP, Inc. recommends that the Teleworker device not be used in connection with or to utilize emergency call services, such as 911/999/112 or similar emergency call services.

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## Scope of this document

This document describes the Dynamic Site Support feature of the Mitel® 3600 Hosted Key System (3600 HKS). It provides information about how the telephone users can make use of this capability. Contact your Service Provider to enable the capability for individual telephone subscribers.

Other documents describing the 3600 HKS product are described in the Document Set section

## Document Set

The following documents provide information about the 3600 HKS for tenant administrators and end users:

- The Administrator Reference Guide is a complete guide to all of the Tenant administration functions.
- The Administrator Getting Started Guide is a subset of the Administrator Reference Guide with emphasis on the most used features.
- The Mitel IP Phone User Reference Guide is a complete reference to the usage of the supported Mitel MiNET devices on the 3600 HKS and includes information on the web administration interface for end users.

Telephone quick start guides provide information on the activation of the various phones supported, and basic setup information.

In addition, online Help is available on all aspects of the use of the Web Administration Interface.

## Dynamic site

The Dynamic Site Support feature allows telephone users to create their own dynamic site from any location with an IP connection to the service provider. The service provider can provision this capability for any telephone user. Your company administrator cannot provision this capability.

If this capability is enabled, you will be presented with an extra web page - "**My Dynamic Site**" on the web interface. By logging in to the web interface and selecting this new page, you will then be presented with the option to create a dynamic site or to release one. This capability requires that you have a specially configured phone provided by your service provider.

When you select the button to create a dynamic site, the system automatically detects the router to which your computer is connected and then provisions a site using that router address. You then re-boot your phone (disconnect and reconnect the power). Note that the phone must be connected to the same router as your computer. When your phone reboots, it will obtain an IP address locally and then register with the phone service using the newly created dynamic site. The site persists as long as you are connected. If your phone is disconnected, the site will persist for a certain amount of time (typically 1 hour after the phone is disconnected and a minimum of 2 hours after the site was created).

When you select the button to release a dynamic site, the system deletes that site and logs out any user logged in at that site.

For information purposes, the "**My Dynamic Site**" page displays the IP address of your computer. It also displays the IP address of your dynamic site (the router address) if you have created one.

## My dynamic site

If you have the dynamic site capability enabled for you, you can use the My Dynamic Site page to perform the following tasks:

- **Create a dynamic site:** See Create a dynamic site on page 6.
- **Release a dynamic site:** See Release a dynamic site on page 6.
- **View current dynamic site information:** See View dynamic site information on page 6.

### Create a dynamic site

To create a dynamic site, follow these steps:

Select **My Dynamic Site** in the left menu.

Select the **Create Dynamic Site** button.

This will create a dynamic site based on the current location of your computer. If you already have a site associated with a different location, it will be released before any new site is created.

### Release a dynamic site

To release a dynamic site, follow these steps:

Select **My Dynamic Site** in the left menu.

Select the Release Dynamic Site button.

This will delete your current dynamic site regardless of where you are currently connected. It will also log you out from your phone.

### View dynamic site information

To view your current dynamic site information, select **My Dynamic Site** in the left menu.

At the bottom of the page, you will see a line which specifies the address from which you are currently connected to the 3600 HKS. This indicates the IP address of the computer from which you are currently logged in. This could be at your dynamic site or at a regular static site of your company.

At the bottom of the page, you will also see a line which specifies the dynamic site IP address. This will display the address of your dynamic site (the address of the router to which your computer is connected) or blank if you do not currently have a dynamic site.