



univoip

Hosted IP Telephony

Configuring Mitel Sets in Teleworker Mode
Release 1.2

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- Configuring a Mitel Set in Teleworker mode

- Unplug the power to the Mitel IP Phone set, hold down the **7** key and plug the power back in.
- When you see “CONFIGURE TELEWORKER”, press the * key followed by the # key.
- Obtain the Public Address of the Teleworker server by contacting UniVoIP Support.
- Input the Public Address of the Teleworker server you've obtained (example: 209.34.237.98) by entering 209#34#237#98 (# is used for a decimal point). To make corrections use * as backspace.
- Press the **down arrow key** and then press * to confirm. **Do NOT UNPLUG THE SET WHILE IT'S SAVING.**
- The set will download and attempt to connect to the server.

- Taking a Mitel Set out of Teleworker mode

- Unplug the power to the Mitel IP Phone set, hold down the **7** key and plug the power back in.
- When you see “CONFIGURE TELEWORKER”, press the * key three (3) times.

WARNINGS

The connection reliability and voice quality of the Teleworker Solution is dependant strictly on the customer's Internet Quality of Service (QoS) provided by their ISP and the general quality of service within the public internet network and is beyond the reasonable control of UniVoIP, Inc.

The Teleworker Solution is not suitable for providing reliable access to calls for emergency services (for example, 911, 999 or 112). E911 service is not guaranteed to Teleworkers since a Teleworker can be geographically located away from the corporate office. E911 calls placed from a Teleworker device may report incorrect location information, or may be outside the coverage area of the Public Service Access Point (PSAP).

UniVoIP, Inc. disclaims any express or implied warranty or representation that the Teleworker Solution will permit or allow you access to emergency call services, such as 911/999/112 or similar emergency call services. UniVoIP, Inc. further disclaims any express or implied warranty or representation that, in the event such access is available, the Teleworker Solution will relay accurately or at all, the device identification number or phone number (also known as an automatic number identification (ANI) or callback) or the location (also known as automatic location information (ALI)) you are calling from, to the appropriate emergency response center (also known as a public safety answering point (PSAP)). UniVoIP, Inc. recommends that the Teleworker device not be used in connection with or to utilize emergency call services, such as 911/999/112 or similar emergency call services.

