



UNIVOIP UNIFIED A MEDIA COMPANY'S FRAGMENTED COMMUNICATIONS ACROSS GLOBAL OPERATION

The Company Simplified U.S. and UK Collaboration With Microsoft Teams Voice

SUMMARY:

A global post-production localization company providing dubbing and subtitling services for major studios and streaming platforms was operating with a fragmented communications infrastructure spanning multiple time zones. UniVoIP's Cloud Voice for Microsoft Teams enabled the company to unify its operations onto a single platform, eliminating the cost and complexity of managing multiple systems across its U.S. headquarters, UK parent company, and international facilities.

THE CHALLENGE:

- The media company was managing multiple communication platforms across the organization, which created confusion for employees and complicated daily workflows.
- Supporting separate systems across distributed teams in the U.S., UK, and beyond increased IT costs and management complexity without delivering a unified experience.
- The company lacked a single, consolidated platform that could reliably handle calling, messaging, and collaboration across all locations with simplified administration.



“We had various communication systems, and from a cost perspective, it just didn't make sense to continue. It made more sense with Teams.”

Vice President of IT Operations

UNIVOIP BENEFITS:



Cloud-based calling, messaging, and meetings



Single unified platform across all global locations



Consolidated communication infrastructure



Reduced cost and IT management complexity



Reliable, stable Teams experience



Expert support for global deployments

THE ACTION:

UniVoIP recommended that the company consolidate its communication systems onto Microsoft Teams Voice as its primary platform. The UniVoIP team handled everything from migrating users from existing platforms and providing implementation support to ensuring the stability and reliability of Teams across all U.S. and UK facilities with ongoing managed services.

THE RESULTS:

With UniVoIP's Cloud Voice for Microsoft Teams, the media company was able to replace its fragmented communications infrastructure with a single, unified platform that supports global growth and distributed operations. Thanks to UniVoIP, the company:



Consolidated multiple communication platforms into one reliable system, simplifying the employee experience and reducing tool sprawl.



Reduced cost and complexity of managing disparate systems, allowing the IT team to focus on strategic initiatives rather than platform maintenance.



Achieved a stable Teams experience with no major phone outages, enabling seamless collaboration across the U.S., UK, and international locations.

READY FOR A STREAMLINED COMMUNICATIONS EXPERIENCE ACROSS ALL OF YOUR LOCATIONS?

Contact UniVoIP today to see how our cloud-native Microsoft Teams Voice solution can help you simplify operations and reduce costs.

www.univoip.com